

Terms of Service

Last Updated: February 2nd, 2026

These Terms of Service ("**Terms**") govern your access to and use of the websites operated by SkyReady Teknoloji ve Danismanlik A.S. ("**Company**," "**we**," or "**us**"), including www.skyready.ai and www.partscollab.com (collectively, the "**Websites**" or "**Platform**"), and its associated mobile application (the "**App**"), and any content, tools, dashboards, features, and functionalities offered through the Websites, the PartsCollab Platform, and the App (collectively, the "**Services**").

These Terms of Service (together, the "**Agreement**") constitute a binding contract between the Company and the individual or legal entity accepting them (the "**Customer**").

Individuals who access or use the Services on behalf of a Customer (each, a "**User**") are bound by this Agreement through the Customer.

This Agreement becomes effective on the date the Customer clicks to accept, registers an Account, or otherwise first accesses or uses the Services (the "**Effective Date**").

By accessing or using the Services, the Customer acknowledges that they have read, understood, and agree to be legally bound by this Agreement. If the Customer does not agree to all of the terms and conditions herein, they must not access or use the Services.

For purposes of these Terms, "**you**" and "**your**" means you as the user of the Services. If you are accepting on behalf of Customer, you represent and warrant that (i) you have full legal authority to bind Customer to this Agreement; (ii) you have read and understand this Agreement; and (iii) you agree, on behalf of Customer, to this Agreement.

The Company provides a digital platform that allows aviation professionals, including but not limited to operators, MROs, OEMs, distributors, resellers, independent sellers, sourcing agents, logistics providers, and other industry participants ("**Customers**" or "**Users**") to collaborate in shared workspaces. The Services include procurement facilitation, quotation workflows, inventory and capability management, communication tools, dashboards and analytics, data storage and AI-powered data processing features. The Company may add or remove features as the Services evolve.

However, we do not participate in or facilitate monetary transactions among the Customers, and we make no guarantees regarding the accuracy, completeness, or suitability of any information uploaded, shared, or accessed through the Websites, the PartsCollab Platform, and the App.

These Terms govern your access to and use of the Services and the Company reserves the right to modify these Terms of Use at any time. Your continued use of the Services after the date any such changes become effective constitutes your acceptance of the new Terms of Use. In addition to these Terms of Use, when using certain services, you will be subject to any additional terms applicable to such services that may be posted on the Website from time to time.

Customers of the Services Please read these Terms carefully, as they include important information about your legal rights. By accessing and/or using the Services, you are agreeing to these Terms. If you do not understand or agree to these Terms, please do not use the Services.

SECTION 14 OF THE TERMS BELOW CONTAINS A BINDING ARBITRATION AGREEMENT. BY AGREEING TO THESE TERMS, YOU AND THE COMPANY AGREE TO RESOLVE ANY DISPUTE BETWEEN US THROUGH INDIVIDUAL ARBITRATION AND NOT THROUGH COURT PROCEEDINGS, EXCEPT IN THE LIMITED CIRCUMSTANCES SPECIFIED BELOW. CLASS ACTIONS, CLASS ARBITRATIONS, AND OTHER COLLECTIVE PROCEEDINGS ARE NOT PERMITTED.

1. PROVISION OF THE SERVICES

1.1. Conditions of Use

- 1.1.1. During the Term, the Company will provide the Services in accordance with this Agreement. The Customer may use the Services corresponding to the Subscription Plan selected and purchased through the Platform, subject to the terms of this Agreement.
- 1.1.2. Customer will have access to the Workspace Admin Console, through which Customer may manage its use of the Services.
- 1.1.3. The Company acts solely as an intermediary. The Company is not a party to any agreement or transaction among Users (see Section 16). All dealings are solely between the respective parties to such agreement, and the Company will have no liability for any interactions therein.
- 1.1.4. The Company is not responsible for any contracts or proposals uploaded by Sellers. The Company is not a party to any agreements formed among Users (see Section 16). You acknowledge and agree that Company is not a party to (though it may be an intended third-party beneficiary of) any agreements executed among the Users or other third parties that is facilitated using the Services, and the formation of such agreements will not, under any circumstances, create an employment or other service relationship between the Company and such parties, and the Company will have no liability under any such agreements.
- 1.1.5. The Company provides an independent digital infrastructure to facilitate interaction among aviation professionals. The Company does not verify the authenticity, validity, or airworthiness of any goods or aviation certificates (e.g., EASA Form 1, FAA 8130-3, TC Form 1). As a platform provider, the Company is not a party to any commercial or financial transactions between Customers. Any disputes regarding the condition, certification, or delivery of goods shall be resolved solely and directly between the Buyer and Seller.
- 1.1.6. The Company does not control or guarantee any Goods, services, advertisements, Customer capabilities, or transaction outcomes. All Customer dealings are at their own risk (see Section 16).
- 1.1.7. The Company does not warrant or guarantee that any Goods or services offered through the Services will meet a Customer's requirements.
- 1.1.8. Your interactions with other Customers are at your sole risk. The Company will have no liability with respect to the acts, omissions, errors, representations, warranties, breaches, or negligence of any Customers, or for any personal injuries, death, property damage, losses, or other damages or expenses resulting from your interactions on or use of the Services.
- 1.1.9. The Company reserves the right, but has no obligation, to monitor, investigate, or become involved in any dispute between you and any other Customer.
- 1.1.10. As part of the Services, you may input, upload, or submit information, data, and other materials ("Input") into the PartsCollab Platform. The PartsCollab Platform will process the Input and may use artificial intelligence tools and functionalities to generate responses, recommendations, or other results based on such Input ("Output"). Your use of the Platform, including any Output, may also be subject to license and use restrictions contained in third-party agreements, including large language model licenses, cloud-based database licenses, and data processing licenses. For the purposes of these Terms, any Input you provide will be deemed "Your Content."
- 1.1.11. AI-powered recommendations are for informational purposes only and do not constitute technical advice. Customers must rely on their own professional judgment and official documentation for any maintenance or operational decisions; accordingly, any final decision or action taken based on such output is exclusively the Customer's own.
- 1.1.12. You may not direct the Services to generate any Output in violation of any applicable intellectual property right, contractual restriction or other law. By submitting any Input through the Services, you represent that you have obtained all rights, licenses, consents, permissions, power and/or

authority necessary to submit and use (and allow us to use) such Input in connection with the Services.

- 1.1.13. You represent and warrant that your submission of Input in connection with your use of the Services, including to generate Output, will not breach any law or any third party's terms and conditions associated with such Input. You may not (i) publish any Output generated by the Services without clearly citing the Services, or (ii) misrepresent the source of any Output or the fact that it was generated by artificial intelligence.

1.2. Membership Model

- 1.2.1. The Company provides access to the PartsCollab Platform through a membership-based model. Customers may register as individuals or on behalf of an organization and will be assigned to one or more workspaces. Each workspace corresponds to a specific business entity and may include multiple Customers based on the selected Subscription Plan.
- 1.2.2. The Customer may select the Platform functionalities available to them according to the applicable Subscription Plan (Basic, Standard, Enterprise, or any new or revised plans introduced by the Company).
- 1.2.3. Customers may register as representatives of entities as buyer, seller, or buyer and seller, or other aviation stakeholder. Each entity may manage multiple workspaces depending on their membership level.
- 1.2.4. The scope, features, and content of the Services - including Subscription Plans - may be modified in accordance with Section 1.3. By clicking "accept" during registration, the Customer confirms understanding and acceptance of these Terms.

1.3. Modifications And Discontinuation of Services

- 1.3.1. Company reserves the right to modify or discontinue the Services (or any part thereof), temporarily or permanently, with or without notice. You agree that the Company will not be liable to you or to any third party for any modification, suspension or discontinuance of the Services.
- 1.3.2. Company may make commercially reasonable updates to the Services, including changes to scope, features, functionality, performance, or content of Subscription Plans, from time to time.
- 1.3.3. Company may update the terms of this Agreement from time to time by posting any such update at <https://skyready.ai/terms-and-conditions> (or such successor URL as the Company may designate). Unless otherwise stated in the updated terms, such modifications will become effective upon the next renewal of the Customer's Subscription Term. This Section does not apply to updates to the URL Terms.
- 1.3.4. The Company may update the URL Terms at any time by posting the revised version at the applicable URL. Unless otherwise specified by the Company, Material Updates to the URL Terms will take effect thirty (30) days after posting.
Notwithstanding the foregoing, updates that relate to:
 - (a) new or removed features or functionality,
 - (b) changes required by third-party providers or integrations,
 - (c) changes necessary to maintain the security, integrity, or stability of the Services, including urgent security patches or updates, or
 - (d) changes required to comply with applicable law,will take effect **immediately**.

1.4. Account Creation, Registration, and Security

- 1.4.1. To use the Services, the Customer must register for an Account (the "**Account**") using a valid email address and password or by linking an existing account (such as a corporate email, Apple, or Google account). The Customer agrees to provide accurate, complete, and up-to-date information during registration and to promptly update such information to ensure it remains

truthful and complete. The Customer is solely responsible for all activity occurring under its Account.

- 1.4.2. A confirmation of Account activation will be sent to the email address provided. Only legal entities and natural persons are permitted to register and use the Websites and Services.
- 1.4.3. The Customer is solely responsible for safeguarding login credentials, passwords, and associated email accounts, and for all activity occurring under the Account. The Company is not liable for any loss or damage resulting from unauthorized access caused by the Customer's acts or omissions.
- 1.4.4. The Customer must promptly notify the Company at **info@skyready.ai** of any suspected or actual unauthorized use of the Account, password compromise, or other security incidents.
- 1.4.5. You must be at least 18 years old to use the Services. By using the Services, you represent and warrant that you meet this requirement.
- 1.4.6. The Company may refuse registration or may terminate an Account consistent with Section 7 and Section 17.
- 1.4.7. The Customer may access, edit, and update Account information through the Account settings page.
- 1.4.8. The Customer may not create a new Account if the Company has previously removed or suspended an Account belonging to the Customer.
- 1.4.9. You acknowledge that the Company reserves the right to terminate accounts that are inactive for an extended period of time.
- 1.4.10. Account status, including termination, is handled in accordance with Section 7 and Section 17.
- 1.4.11. The Customer is responsible for ensuring that all Users comply with this Agreement, and any breach by a User shall be deemed a breach by the Customer, whether or not such User was authorized, supervised, or acting within the scope of the Customer's authority.

1.5. Usage Monitoring and Technical Limitations

- 1.5.1. The Company may use its measurement tools to monitor and determine the Customer's usage of the Services. To ensure fair and equal access for all Customers, the Company reserves the right to apply reasonable technical limitations, including throttling, rate-limiting, maximum period of time that data or other content would be retained by the Services and the maximum storage space that will be allotted on the databases or other usage controls, based on such measurements. Any such limitations are applied at the Company's discretion and shall not entitle the Customer to any service credits, refunds, or other compensation.
- 1.5.2. To the extent permitted by applicable laws, you agree that the Company has no responsibility for the deletion or failure to store any data or other content maintained by or uploaded to the Services.

2. PAID SERVICES, SUBSCRIPTIONS, AND PAYMENT TERMS

2.1. Payment Terms and Conditions

- 2.1.1. By subscribing to the Services, the Customer agrees to pay all applicable fees and taxes in the currency displayed on the checkout page or invoice.
- 2.1.2. All subscriptions are payable in accordance with payment terms in effect at the time the subscription becomes payable. Payment can be made by credit card, debit card, money transfer, or other means that we may make available. Subscriptions will not be processed until payment has been received in full, and any holds on your Account by any other payment processor are solely your responsibility.
- 2.1.3. Payment processing services for the Customers on the Websites are provided by Stripe and are subject to the Stripe Connected Account Agreement, which includes the Stripe Terms of Service

(collectively, the “Stripe Services Agreement”). By agreeing to these Terms of Use or continuing to operate as a Customer on the Websites, you agree to be bound by the Stripe Services Agreement, as the same may be modified by Stripe from time to time. As a condition of the Company enabling payment processing services through Stripe, you agree to provide the Company accurate and complete information about you and your business, and you authorize the Company to share it and transaction information related to your use of the payment processing services provided by Stripe.

- 2.1.4. The Company may integrate additional third-party service providers, platforms, software, APIs, or infrastructure services, including but not limited to cloud hosting providers, artificial intelligence services, data processing tools, analytics services, or similar technology providers, in connection with the operation of its Websites and Services.
- 2.1.5. Payments made via wire transfer must include the bank information provided by the Company.
- 2.1.6. You represent and warrant that all information you provide in connection with your purchase of Services—including credit card, debit card, wire transfer details, billing address, and any other method approved by the Company (“Payment Method”)—is accurate, current, and complete.
- 2.1.7. You further represent that you, or the organization on whose behalf you act, have the legal right and authority to use the Payment Method provided.
- 2.1.8. You agree to promptly update your Account or Payment Method information if it changes or becomes invalid.
- 2.1.9. The Customer remains responsible for all payments made using any Payment Method provided, whether authorized directly by the Customer or by its representatives.
- 2.1.10. Unless otherwise agreed in writing, any transactional or transfer fees imposed by your selected payment method or bank shall be borne solely by you as the sender. All subscription Prices posted on the Platform are net receivable amounts to the Company.
- 2.1.11. The Company may modify billing options or the availability of payment methods (including limiting or discontinuing specific billing options) at any time and in its sole discretion. Certain payment options may be unavailable to particular Customers at the Company’s discretion.
- 2.1.12. Customer may change its payment method to any other method that Company may enable in the Workspace Admin Console, subject to acceptance by Customer of any additional terms applicable to that payment method.
- 2.1.13. Customer is obligated to pay all applicable Fees without any requirement for the Company to provide a purchase order number on Company’s invoice (or otherwise).
- 2.1.14. Any breach of these Terms of Use may result in the suspension or termination of your subscription and/or Account, in addition to any other available remedy.

2.2. Subscription Renewals and Cancellations

- 2.2.1. You agree that if you purchase a subscription, your subscription will automatically renew at the subscription period frequency referenced on your subscription page (or if not designated, then monthly) and at the then-current rates, and your payment method will automatically be charged at the start of each new subscription period for the fees and taxes applicable to that period. To avoid future subscription charges, you authorize us to store and continue billing your credit card or other payment method and you must cancel your subscription before the subscription period renewal date through the settings page of your Account profile or by emailing info@skyready.ai.
- 2.2.2. Automatic renewal does not apply to Customers paying by invoice, wire transfer, or other non-recurring payment methods. In such cases, renewal, continuation, or cancellation of the subscription will be subject to the payment terms set forth in the applicable Order Form or invoice.
- 2.2.3. Your subscription to Services is personal and may not be shared or transferred except as explicitly permitted by these Terms of Use.

2.2.4. Except as expressly set forth in these Terms, payments for any subscriptions to the Services are nonrefundable and there are no credits for partially used periods. Following any cancellation by you, however, you will continue to have access to the paid Services through the end of the subscription period for which payment has already been made.

2.3. Changes to Subscription Plans and Prices

2.3.1. The Company may modify subscription plans, Prices, or billing options at any time in its sole discretion, unless otherwise agreed in an Order Form or addendum.

2.3.2. Unless otherwise provided in these Terms or agreed in writing, Customers will receive at least thirty (30) days' notice before any changes to Prices or billing options take effect. Revised Prices will apply only upon renewal of the then-current Order Term, and Prices remain fixed during each Order Term. Notice may be provided by updating the relevant pages of the Website, App, or Platform, or by other reasonable means.

2.3.3. Price changes do not apply retroactively, do not affect promotional discounts already granted, and do not apply to past billing periods or to Taxes or third-party charges.

2.3.4. The Company may revise the Prices, availability, specifications, content, descriptions, or features of any Services at any time. While the Company endeavors to ensure accuracy, it does not warrant that Service descriptions are complete, current, or error-free. The inclusion of any Offering at a particular time does not guarantee future availability.

2.3.5. The Company reserves the right to correct Price errors at any time, including by canceling orders submitted at incorrect prices. Such corrections become effective immediately upon posting or upon notice to the Customer.

2.4. One-Time Paid Services

In addition to membership-based access, the Company may offer Customers the ability to purchase one-time paid Services such as reports, analyses, or other deliverables. These are separate from and supplemental to the benefits included in the Customer's selected Subscription Plan.

2.5. Taxes

2.5.1. The Customer is responsible for all Taxes and must pay the Company for the Services without any reduction or withholding. If the Company is required to collect or remit any Taxes, such amounts will be invoiced to the Customer and must be paid unless the Customer provides a timely and valid tax-exemption certificate applicable to those Taxes.

2.5.2. The Customer must provide the Company with any tax identification or related information required under applicable law to ensure compliance with tax regulations in relevant jurisdictions. The Customer is liable for any Taxes, interest, penalties, or fines resulting from inaccurate, incomplete, or incorrect information provided by the Customer.

2.5.3. The Company may calculate Taxes based on the billing information supplied by the Customer. Failure to pay any fees or Taxes may result in suspension or termination of access to paid Services.

2.6. Payment Disputes

Any payment disputes must be submitted in good faith before the payment due date. If the Company, having reviewed the dispute in good faith, determines that certain billing inaccuracies are attributable to the Company, Company will not issue a corrected invoice, but will instead issue a credit memo specifying the incorrect amount in the affected invoice. If a disputed invoice has not yet been paid, Company will apply the credit memo amount to the disputed invoice and Customer will be responsible for paying the

resulting net balance due on that invoice. Nothing in this Agreement obligates the Company to extend credit to any party.

2.7. Delinquent Payments

Late payments (which, for clarity, do not include amounts subject to a good faith payment dispute submitted before the payment due date) may bear interest at the rate of 2.00% per month (or the highest rate permitted by law, if less) from the payment due date until paid in full. Customer will be responsible for all reasonable expenses (including attorneys' fees) incurred by the Company in collecting such delinquent amounts. Further, in the event of any late payment for the Services, Company may Suspend the Services.

3. LISTINGS

- 3.1. The Services may allow Customers to publish and offer goods or services, or to publish requests for quotation for urgent or AOG-type requirements, to other Customers ("**Listings**"). By using the Services, you agree that such Listings may be made available, displayed, promoted, or otherwise presented through the Company's Websites, Apps, email communications, or other channels, and that the Company may, at its discretion, surface or push these Listings to other Customers.
- 3.2. The Company may, in its sole discretion and with or without prior notice, discontinue, modify, or limit any part of the Services relating to Listings, and may refuse, restrict, or remove any Customer's ability to publish, purchase, or receive Listings.
- 3.3. When publishing Listings, the Customer is solely responsible for all aspects of such Listings, including description, Prices, features, specifications, legality, and accuracy. The Customer agrees to pay any applicable fees associated with publishing, managing, or promoting Listings.
- 3.4. All dealings related to Listings occur exclusively between the participating Customers. The Company is not a party to such transactions and assumes no liability (see Section 16). For clarity, the Company does not act as an intermediary for payments between Customers and does not process, hold, facilitate, or guarantee any funds or transactional payments.

4. DISCOUNTS

- 4.1. The Company may, from time to time, offer promotional codes, referral codes, discount codes, coupon codes, loyalty or rewards programs, negotiated discounts, or other similar offers (collectively, "Discounts") that may be redeemed for reduced Prices on Services, membership benefits, or future Listings, subject to any additional terms that the Company establishes. You agree that Discounts: (a) must be used in a lawful manner; (b) must be used for the intended audience and purpose; (c) may not be duplicated, sold, transferred, or made available to the general public (whether through public forums, coupon websites, or otherwise) unless expressly permitted by the Company; (d) may be disabled, withdrawn, or modified by the Company at any time without liability; (e) may only be used in accordance with the specific terms established for each Discount; (f) are not redeemable for cash, credits, or points; and (g) may expire before use.
- 4.2. The Company is under no obligation to continue, honor, or renew any Discount, Promotional Code, discount program, or similar offer once withdrawn or expired, and such offers may be discontinued at the Company's discretion at any time. Unless expressly stated in writing in an Order Form or addendum, Discounts do not automatically apply to renewals or future purchases.

5. CUSTOMER OBLIGATIONS

5.1. Eligibility and Legal Compliance

- 5.1.1. By using the Services, you are representing that you have the right, power and legal capacity to enter into a binding agreement and are not otherwise prohibited from using the Services pursuant to any applicable laws of the local or national jurisdiction of the countries from which you are residing, accessing, or using the Services.

5.1.2. You further agree not to use the Services for any illegal or unauthorized purpose and in accordance with the terms set forth by these Terms of Use, the Website's policies and any applicable laws, rules and regulations.

5.1.3. Without limiting of the foregoing, you agree to fully comply with: (a) all applicable laws regarding online conduct and with respect to your activities on the Website and your Content; and (b) all export control laws, regulations, and related administrative requirements of the country of your residence and any relevant jurisdictions, including those outlined in Section 2.4 Export Control.

5.1.4. The Customer shall be fully responsible for all acts and omissions of its Users. Any breach of this Agreement by a User shall be deemed a breach by the Customer.

5.2. Seller-Specific Obligations

5.2.1. If you offer goods or services through the Services, you represent and warrant that:

(a) all goods are genuine and free of counterfeit or bogus parts; and

(b) when promoted elsewhere (other platforms, websites, applications, or materials), the Prices are not higher than Prices offered through the Services, unless justified by differences in scope or commercial terms.

5.3. Responsibility for Content and Data

5.3.1. You are solely responsible for any information you provide to the Company or other Customers in the registration, in the listing process (which may include items, item descriptions, messaging text, newsletters, photographs, audio, video and descriptions, content and any other information submitted via the Website, in any messaging service on the Website, in any public message area (including forums or feedbacks), or through any email feature ("Content"), whether publicly or privately.

5.3.2. You agree not to upload technical data (e.g., drawings, manufacturing processes) unless such data is expressly confirmed by you to be in compliant with export license requirements outlined in Section 5.15 Export Control Compliance.

5.3.3. You are solely responsible for the accuracy, completeness, and integrity of all data and information submitted or uploaded through the Services. The Company assumes no responsibility and liability for errors, omissions, or consequences arising from inaccurate Content or for any activities you conduct on the Services.

5.3.4. Your activities on the Platform, including listing, messaging, negotiating, buying, and selling, are solely your responsibility. The Company bears no liability for Customer transactions or interactions (see Section 16).

5.3.5. You acknowledge and agree that the Services may contain content, data or features ("Service Content") that are protected by copyright, patent, trademark, trade secret or other proprietary rights and laws. Any use of the Services or the Service Content other than as specifically authorized herein is strictly prohibited. The technology and software underlying the Service or distributed in connection therewith are the property of Company and its affiliates and licensors (the "Software"). You agree not to copy, modify, create a derivative work of, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, or otherwise transfer any right in the Software. Any rights not expressly granted herein are reserved by Company. Nothing herein shall be constructed as granting, by implication, estoppel, or otherwise, any license or right to use any of Company Trademarks displayed on the Services. All goodwill generated from the use of Company Trademarks will inure to our exclusive benefit.

5.3.6. In order to fulfill this Agreement and meet operational requirements, your personal and commercial data may be transferred to, and processed in, servers and infrastructure facilities located in jurisdictions outside of Turkey. The Company shall act in accordance with the 'data

minimization' principle and maintain necessary technical and administrative security measures in compliance with applicable data protection laws.

5.3.7. By using the Services, you hereby acknowledge and agree that the Company may process and transfer data internationally to facilitate essential functions, including but not limited to global payment processing (via Stripe), cloud storage and hosting (via AWS), and AI-powered service features. Detailed information regarding our data processing practices can be found in our Privacy Policy and Disclosure Statement at <https://skyready.ai/privacy-policy>. By accepting this Agreement, you provide your express, explicit, and informed consent to the international transfer of your data as an operational necessity for the provision of the Services.

5.3.8. You agree to use the Website and use the Services at your own risk.

5.4. Account Security and Abuse Prevention

5.4.1. You will use commercially reasonable efforts to prevent unauthorized access to or use of the Services, your Account, or passwords, and will promptly notify the Company of any suspected unauthorized use, compromise, or security incident.

5.4.2. The Company reserves the right to investigate potential violations and take appropriate legal action against anyone, in Company's sole discretion, including without limitation, by removing Content from the Service, suspending or terminating the Account of such violators and reporting you to the law enforcement authorities.

5.5. Privacy Responsibilities

5.5.1. You are responsible for obtaining any consents and providing any notices required for:

- (c) your use and receipt of the Services; and
- (d) the Company's access, storage, and processing of Content under this Agreement.

5.6. Platform Integrity & Impersonation

You agree not to modify, adapt, hack, or create derivative websites intended to misrepresent affiliation with the Company, and not to impersonate any person or entity or misrepresent your credentials.

5.7. Technical and Security Restrictions

5.8. You agree to not use the Services to upload any Content that:

- (a) you do not have a right to upload under any law or under contractual or fiduciary relationships;
- (b) poses or creates a privacy or security risk to any person;
- (c) constitutes unsolicited or unauthorized advertising, promotional materials, commercial activities and/or sales, "junk mail," "spam," "chain letters," "pyramid schemes," "contests," "sweepstakes," any other form of solicitation;
- (d) in the sole judgment of the Company, is objectionable, restricts or inhibits any other person from using or enjoying the Services, or which may expose the Company or its Users to any harm or liability;
- (e) contains inaccurate, falsified, or misleading aviation technical data, or documentation that has been tampered with; or
- (f) violates export control laws or contains restricted technical information (such as ITAR or EAR regulated data) without obtaining necessary government authorizations

5.9. You may not:

- (a) copy, modify, create derivative works of, or resell the Services;
- (b) decompile, reverse engineer, or attempt to extract source code (except where prohibited by law);
- (c) circumvent usage limits, quotas, or Fees (including creating multiple Accounts to avoid charges);
- (d) gain unauthorized access to other accounts or systems;
- (e) use the Services for High-Risk Activities, EAR or ITAR-controlled materials;
- (f) access or use the Services in a way not expressly permitted by these Terms.

5.10. Third-Party Offerings and Additional Products

Optional Additional Products or Third-Party Offerings may be enabled through the Services.

- (a) Additional Products are governed by their applicable Additional Product Terms, if any.
- (b) Third-Party Offerings are governed solely by the separate terms, conditions, and policies of the applicable third-party provider. Customer is solely responsible for reviewing and complying with such third-party terms. The Company does not control, endorse, or assume any responsibility or liability for any Third-Party Offering.

5.11. Administration and User Management

5.11.1. Administrators designated by the Customer may manage User Accounts through the Admin Console. The Customer is solely responsible for:

- (a) maintaining confidentiality of User credentials; and
- (b) all activity performed under those accounts.

5.11.2. Company responsibilities do not extend to internal management of Customer's Users.

5.12. Abuse Monitoring

The Customer is responsible for monitoring emails sent to administrative, "abuse," or "postmaster" aliases for domains associated with the Customer. The Company may monitor such emails solely to detect Services abuse.

5.13. Additional User Accounts

The Customer may purchase additional User Accounts during an Order Term via Order Form or Admin Console. These Accounts will have a pro-rated term ending with the current Order Term.

5.14. Copyright Compliance

The Company respects intellectual property rights and responds to notices of alleged copyright infringement in accordance with applicable law. Where required to maintain safe-harbor protections for online service providers, including under the U.S. Digital Millennium Copyright Act (DMCA), the Company may remove or disable access to allegedly infringing material and may terminate Accounts of repeat infringers in appropriate circumstances.

The Company acts as a neutral service provider and assumes no responsibility or liability for the content or intellectual property rights of any materials uploaded by Customers. In the event of an alleged infringement, the Company follows a strict 'notice-and-takedown' procedure.

Any party claiming a violation must submit a detailed and substantiated notice to the Company. Upon receipt of such notice, the Company reserves the broad and absolute right, at its sole discretion, to immediately remove or disable access to the contested content without further investigation and

without becoming a party to the legal dispute between the claimant and the Customer. The Company shall not be liable for any damages arising from such removal. Both parties acknowledge that any legal resolution regarding the ownership or infringement of intellectual property shall be conducted solely and directly between the involved parties.

5.15. Export Control Compliance

5.15.1. Prohibited Use.

5.15.1.1. Customer agrees, and will ensure that its Users agree, not to use the Services under any circumstances to upload, transmit, store, access, or process:

- (a) technical data, defense articles, defense services, or any materials subject to the International Traffic in Arms Regulations (ITAR) administered by the U.S. Department of State;
- (b) items, goods, software, or technology subject to Export Administration Regulations (EAR) administered by the U.S. Department of Commerce;
- (c) data, goods, content, or activities that would cause the Company to violate U.S. economic sanctions laws, including those administered by the U.S. Treasury Department's Office of Foreign Assets Control (OFAC); or
- (d) data, goods, content, or activities that would cause either Party to violate any other applicable export-control, sanctions, or trade-compliance laws or regulations, including without limitation those of the European Union, the United Kingdom, the Customer's country of registration, and any jurisdiction in which the Services are accessed, provided, or used.

5.15.2. Customer Responsibility.

5.15.2.1. Customer is solely responsible for determining whether its data, transactions, communications, inventory, or activities are subject to ITAR, EAR, EU Dual-Use Regulation, UK Export Control Order, its registered country's laws and regulations, or any other export-control trade, or sanctions restrictions, and for ensuring full compliance with all applicable laws.

5.15.2.2. Customer is solely responsible for ensuring full and continuous compliance with all such laws and regulations.

5.15.2.3. Customer shall obtain, at its own cost and responsibility, all required licenses, permits, approvals, or authorizations under such laws and regulations before exporting, transferring, disclosing, or making accessible any controlled data, goods, or technology.

5.15.2.4. By using the Services, you represent and warrant that you are not located in any such country or on any such list. You are responsible for and hereby agree to comply at your sole expense with all applicable Turkish export laws and regulations.

5.15.3. Customer Due Diligence Obligations.

Customer represents, warrants, and agrees that it will:

- (a) conduct appropriate Know Your Customer (KYC), sanctions screening, and due diligence for all counterparties it interacts with through the Services;
- (b) refrain from any transaction prohibited under applicable export-control or sanctions laws, including transactions involving parties on restricted or denied-party lists;
- (c) ensure that all Goods, data, documents, and materials uploaded or offered through the Platform comply with applicable export-control laws, including the EAR; and

- (d) ensure that no Goods or services offered through the Platform are ITAR-controlled military items, defense articles, or defense services, unless expressly permitted under a valid export authorization and unless such activity is expressly permitted under this Agreement.

5.15.4. Violation Consequences.

If the Company reasonably suspects or determines that Customer or any User has engaged in conduct that violates this Section:

- (a) the Company may immediately suspend, restrict, or terminate access to the Services, in whole or in part, without prior notice;
- (b) the Company may block, quarantine, or delete any relevant data, files, listings, Goods, or communications;
- (c) Customer shall fully cooperate with the Company, including providing information requested for investigation or regulatory compliance; and
- (d) Customer shall be liable for all costs, damages, losses, fines, penalties, investigations, and compliance expenses incurred by the Company as a result of such violation.

5.15.5. Company Disclaimer.

The Company does not provide legal advice regarding export-control compliance and makes no representations or warranties regarding the classification, licensing requirements, or regulatory obligations of Customer's Goods, data, or activities. Customer is solely responsible for seeking appropriate legal or regulatory counsel to ensure compliance.

5.16. **Accuracy of Aviation Documentation and Compliance**

- 5.16.1. For any parts, components, or services listed on the Platform, the Customer (as Seller/Provider) represents, warrants, and guarantees that all associated documentation, including but not limited to FAA Form 8130-3, EASA Form 1, and certificates of conformity, are authentic, accurate, and provide full traceability. Any falsification of documentation shall be deemed a material breach of this Agreement and may be reported to relevant aviation authorities (FAA, EASA, TC SHGM, etc.).
- 5.16.2. The Company provides an independent digital infrastructure and acts solely as a technology platform provider. The Company does not perform any physical or technical inspections and expressly disclaims any obligation to verify the airworthiness, condition, or certification of any products.
- 5.16.3. The Customer (as Buyer) acknowledges that the Platform is not a substitute for aviation safety procedures. The Buyer assumes the sole and non-delegable legal responsibility for inspecting, verifying, and confirming the airworthiness and regulatory compliance of any parts purchased, prior to installation or use. The final determination of airworthiness is exclusively the Buyer's own.

6. **BUYER AND SELLER OBLIGATIONS**

- 6.1. If you are a Seller, you agree to deliver purchased items to the Buyer unless the material conditions of delivery are not met. Sellers are solely responsible for the accuracy of item descriptions, compliance with applicable export and aviation regulations, and fulfillment of any agreed delivery terms.
- 6.2. If you are a Buyer, you agree to pay for any items you purchase through the Services in accordance with the agreed Prices, payment terms, and any applicable taxes, fees, or charges. Payment must be made promptly and through the approved payment channels.

- 6.3. Buyers are responsible for providing accurate payment, billing, and delivery information, and ensuring that sufficient funds or authorization are available to complete the purchase. Any payment failure, reversal, or dispute raised with a payment provider remains solely the Buyer's responsibility.
- 6.4. Sellers are responsible for ensuring that all information they provide through the Services—including item descriptions, Prices, condition, certifications, traceability documents, compliance statements, quantities, lead times, and availability—is accurate, complete, and not misleading. The Seller is solely liable for any inaccuracies, omissions, or misrepresentations in such information. All accuracy obligations in this Section 6.4 are subject to the limitations and disclaimers set forth in Section 14.
- 6.5. The Company is not a party to any transaction between Buyers and Sellers and has no responsibility for pricing, delivery, payment, or performance (see Section 16).

7. ACCEPTABLE USE AND SUSPENSION

7.1. Acceptable Use Requirements (AUR)

Customers and Users must use the Services in compliance with this Agreement and the following Acceptable Use Requirements. You agree **not** to, and not to permit any third party to:

- (a) Access or use the Services in a manner that violates any applicable law, regulation, export control requirement, or aviation-industry compliance rule.
- (b) Upload, transmit, or otherwise make available any Content that is unlawful, infringing, misleading, inaccurate, defamatory, obscene, or harmful.
- (c) Attempt to gain unauthorized access to the Services, related systems, or networks, including by circumventing security or authentication measures.
- (d) Interfere with or disrupt the integrity, performance, or functionality of the Services, including conducting load testing, penetration testing, or reverse engineering without written authorization.
- (e) Introduce viruses, malware, or any harmful code into the Services.
- (f) Use the Services to send spam, unsolicited messages, or commercial communications not permitted under applicable law.
- (g) Misrepresent identity or affiliation, impersonate another person or entity, or engage in fraudulent conduct.
- (h) Use the Services to store, process, or transmit any data you do not have the legal right to handle, including confidential or proprietary third-party data.
- (i) Use Output or AI-assisted features in ways that violate the rights of others or applicable laws.
- (j) Resell, sublicense, redistribute, or provide unauthorized third-party access to the Services.

Violations of this AUR constitute a material breach of the Agreement.

7.2. Suspension for AUR Violations

- 7.2.1. If the Company becomes aware that Customer or any of its User may be violating the AUR, the Company may notify Customer and request correction. If the violation is not corrected within 24 hours, the Company may Suspend all or part of Customer's access to the Services until the violation is fully resolved.
- 7.2.2. Suspension may include the removal, blocking, or unsharing of prohibited or harmful content.

7.3. Immediate Suspension Without Notice

Notwithstanding Section 7.2, the Company may immediately Suspend all or part of the Customer's use of the Services (including Account access) without prior notice if:

- (a) The Company reasonably believes Suspension is necessary to protect the Services, Company infrastructure, User data, or other Customers.
- (b) There is suspected or actual unauthorized third-party access to the Services or to Customer's Account.
- (c) Suspension is required to comply with applicable law, court order, or regulatory obligation.
- (d) Customer is in breach of Section 5 (Customer Obligations), the AUR, or any Service-Specific Terms.
- (e) Customer fails to pay applicable Fees or violates payment-related obligations under Section 2.
- (f) Other conditions requiring Suspension arise under these Terms (including Sections 2.6 and 14.3).
- (g) The Company receives a third-party claim or notice of alleged infringement of intellectual property rights, aviation safety regulations, or fraudulent activity associated with the Customer's account.

7.4. Duration and Restoration of Service

7.4.1. The Company will lift a Suspension once the underlying cause is resolved to the Company's reasonable satisfaction.

7.4.2. For user-specific Suspensions, Workspace Admins may be given tools to restore individual User Accounts where appropriate.

7.4.3. The Company is not liable for any damages, losses, delays, or costs arising from a Suspension carried out in accordance with this Section.

7.5. Notice of Suspension

At Customer's request, and unless prohibited by law or security concerns, the Company will provide a general explanation of the basis for the Suspension as soon as reasonably possible.

7.6. Effect of Suspension

7.6.1. Suspension does not relieve the Customer of payment obligations.

7.6.2. Suspended Services may remain inaccessible, and Content may be removed or restricted.

7.6.3. Repeated or severe violations may result in termination under Section 17.

8. LOCATION OF OUR PRIVACY POLICY

Our Privacy Policy describes how we handle the information you provide to us when you use the Services. For an explanation of our privacy practices, please visit our Privacy Policy located at <https://www.skyready.ai/legal/privacy-policy> (or such successor URL as the Company may designate).

9. PERSONAL DATA PROTECTION INFORMATION TEXT (KVKK ARTICLE 10 NOTICE)

In addition to the Privacy Policy, the Company provides a Personal Data Protection Information Text (KVKK Article 10 Notice) prepared pursuant to Article 10 of the Turkish Law on the Protection of Personal Data No. 6698 ("KVKK").

This Information Text describes the categories of personal data processed, purposes of processing, legal grounds, data transfers, and data subject rights under applicable law.

The KVKK Information Text is provided for statutory information purposes only and does not form part of this Agreement. It is available at: <https://www.skyready.ai/legal/privacy-policy>.

10. RIGHTS WE GRANT YOU

10.1. Right to Use Services

We hereby permit you to use the Services for your company, commercial, or personal use only, provided that you comply with these Terms in connection with all such use. If any software, content or other materials owned or controlled by us are distributed to you as part of your use of the Services, we hereby grant you, a company, commercial, or personal, non-assignable, non-sublicensable, non-transferrable, and non-exclusive right and license to access and display such software, content and materials provided to you as part of the Services (and right to download a single copy of the App onto your applicable equipment or device), in each case for the sole purpose of enabling you to use the Services as permitted by these Terms.

10.2. Restrictions On Your Use of the Services

10.2.1. Prohibited Content

10.2.1.1. You agree not to upload, transmit, display, or make available through the Services any Content that:

- (a) contains nudity, sexually explicit material, obscene content, harassing, stalking, abusive, defamatory, or otherwise inappropriate material;
- (b) infringes any intellectual property, privacy, or proprietary rights;
- (c) introduces malware, viruses, worms, trojans, or other harmful code;
- (d) violates export control, trade compliance, or other regulatory requirements;
- (e) includes illegal or unlawful content; or
- (f) violates any Company policies.

10.2.2. The Company reserves the right to remove prohibited Content, suspend Accounts, or report violations to authorities.

10.2.3. Prohibited Conduct

You agree that you will not directly or indirectly:

- (a) make any statement or communication that is false, misleading, untruthful, inaccurate, defamatory, libelous, unlawfully threatening, unlawfully harassing, abusive, vulgar, or that promotes violence, racial hatred, terrorism, or any illegal acts;
- (b) engage in fraudulent, deceptive, or improper activity of any kind, including the listing, uploading, trading, or transacting in illegal, stolen, restricted, or counterfeit items;
- (c) infringe or violate any intellectual property right, proprietary right, or privacy right of any person or entity, including patents, trademarks, trade secrets, copyrights, or rights of publicity;
- (d) violate any applicable domestic, foreign, federal, state, local, or international law, statute, ordinance, or regulation, including export-control or sanctions laws;
- (e) engage in harassment, abuse, threats, stalking, intimidation, or conduct intended to harm others;
- (f) impersonate any person or entity, misrepresent your identity, credentials, or affiliation, or otherwise engage in deceptive identity practices;

- (g) access or use the Services in a manner intended to avoid incurring Fees, including by creating multiple Customer Accounts to simulate or act as a single Customer Account or to circumvent usage limits or quotas;
- (h) violate export control, sanctions, trade compliance, or similar regulatory restrictions applicable in Türkiye, the EU, the U.S., or any relevant jurisdiction.

10.2.4. Technical Restrictions (System Misuse)

You may not do any of the following in connection with your use of the Services, unless applicable law prohibits these restrictions or you have our express written permission:

- (a) download, modify, copy, distribute, transmit, display, perform, reproduce, duplicate, publish, license, create derivative works from, or offer for sale any information obtained through the Services, except for temporary browser-cached files or as expressly permitted in these Terms;
- (b) duplicate, decompile, reverse engineer, disassemble, decode, or otherwise attempt to derive the source code, underlying ideas, or algorithms of the Services;
- (c) use, reproduce, alter, or remove any copyright, trademark, service mark, trade name, slogan, logo, or other proprietary notice displayed on or through the Services;
- (d) use automation software (bots), scripts, hacks, modifications, or any unauthorized third-party tools designed to modify or interact with the Services;
- (e) mine cryptocurrency, bypass technical protections, or interfere with system controls without written approval from the Company;
- (f) exploit the Services for any unauthorized commercial purpose, including facilitating unsolicited commercial advertisements or solicitations;
- (g) access or use the Services in any manner that could disable, overburden, damage, disrupt, or impair the Services or interfere with any other party's use;
- (h) attempt to gain unauthorized access to any accounts, systems, networks, or data connected to the Services;
- (i) circumvent, remove, alter, deactivate, degrade, or otherwise evade any security or technological protection on the Services or on third-party systems;
- (j) use any robot, spider, crawler, scraper, or automated or manual process to monitor, extract, copy, or collect data from the Services;
- (k) introduce viruses, worms, trojans, logic bombs, harmful code, or any other material designed to disrupt, damage, or interfere with the Services or related systems;
- (l) interfere with or disrupt servers, networks, or infrastructure connected to the Services or violate any related procedures or policies;
- (m) access or use the Services in any way not expressly permitted by these Terms.

10.3. Use of the App

- 10.3.1. You are responsible for providing the mobile device, wireless service plan, internet connection, software, and any other equipment or services required to download, install, and use the App. The Company does not guarantee that the App will function on any specific device, with any particular service plan, or in any geographic location.
- 10.3.2. As part of the Services, you may receive push notifications, local device notifications, text messages, picture messages, alerts, emails, Platform messages, or other communications sent to you in connection with the App ("Push Messages"). You acknowledge that your wireless service provider may charge data, messaging, or other access fees in connection with your use of the App and receipt of Push Messages.
- 10.3.3. You may control Push Message preferences through your device settings or within the App, except for certain infrequent, important service announcements or administrative messages that may be required. Please consult your wireless service provider to determine what charges apply to your use of the App. You are solely responsible for all fees, costs, and expenses associated with downloading, installing, or using the App, including receiving Push Messages.

10.4. Mobile Software (App) Distributed Through Application Stores

10.4.1. Relationship with Application Stores

If you download or access any mobile App provided by the Company through an application store such as the Apple App Store or Google Play Store (each, an “Application Store”), you acknowledge that these Terms are solely between you and the Company—not with the Application Store. The Application Store is not responsible for the App or its content.

10.4.2. Compliance With Store Terms

Your use of the App must comply with all applicable terms and policies of the Application Store from which you downloaded the App.

10.4.3. Maintenance and Support

The Application Store has no obligation to provide any maintenance or support services for the App. All such obligations, if any, rest solely with the Company.

10.4.4. Warranty Disclaimer and Remedies

If the App does not comply with any applicable warranty, you may notify the Application Store, and the Application Store may refund the purchase price (if any). To the maximum extent permitted by law, the Application Store will have no further warranty obligations with respect to the App. Any other claims, losses, liabilities, damages, or expenses arising from non-conformity will be the sole responsibility of the Company.

10.4.5. Claims and Legal Responsibility

The Application Store is not responsible for addressing any claims by you or any third party relating to the App or your possession or use of it, including but not limited to:

- (a) product liability claims;
- (b) any claim that the App fails to comply with legal or regulatory requirements;
- (c) claims arising under consumer protection, privacy, or similar laws.

10.4.6. Intellectual Property Claims

In the event of a third-party claim alleging that the App infringes intellectual property rights, the Company—not the Application Store—will be solely responsible for investigating, defending, settling, or discharging such claims.

10.4.7. Third-Party Beneficiaries

You acknowledge and agree that the Application Store (and its subsidiaries) are third-party beneficiaries of this section and may enforce these terms against you with respect to your use of the App.

- 10.5. For the avoidance of doubt, the Company’s role is limited solely to providing access to the App and Platform. The Company is not the seller, supplier, broker, agent, or guarantor of any goods or services listed, offered, or exchanged by Customers through the App or Platform.

The Company does not take title to, inspect, validate, certify, or guarantee the condition, airworthiness, traceability, legality, or conformity of any goods, services, or Listings posted by Customers.

The Company does not verify airworthiness certificates (including FAA 8130-3, EASA Form 1 or else), release-to-service documentation, or traceability records. Any disputes regarding the certification of goods shall be resolved solely between the Buyer and Seller.

11. OWNERSHIP AND CONTENT

- 11.1. Ownership of the Services

- 11.1.1. The Services, including their “look and feel” (e.g., text, graphics, images, logos), proprietary content, information and other materials, are protected under copyright, trademark and other intellectual property laws. You agree that the Company and/or its licensors own all right, title and interest in and to the Services (including any and all intellectual property rights therein) and you agree not to take any action(s) inconsistent with such ownership interests. We and our licensors reserve all rights in connection with the Services and its content (other than Your Content), including, without limitation, the exclusive right to create derivative works.
- 11.1.2. The technology, software, and underlying systems that power the Services are the property of the Company and its licensors. Except as expressly permitted, you may not copy, modify, distribute, sell, assign, sublicense, reverse engineer, decompile, disassemble, or attempt to derive source code from the Services or the Software. All rights not expressly granted are reserved.

11.2. Intellectual Property Rights

- 11.2.1. Intellectual Property Rights. Except as expressly stated in this Agreement, this Agreement does not grant either party any rights, implied or otherwise, to the other's content or any of the other's intellectual property. As between the parties, Customer retains all Intellectual Property Rights in Customer Data, and the Company retains all Intellectual Property Rights in the Services.

11.3. Protection of Customer Data

- 11.3.1. The Company will access, use, and process Customer Data solely for the purpose of providing, maintaining, securing, and improving the Services, and in accordance with these Terms and the Privacy Policy. Customer Data is hosted and stored using industry-standard cloud infrastructure provided by Amazon Web Services (AWS) or its affiliates.

11.4. Feedbacks and Ratings

- 11.4.1. Customer Feedback. At its option, Customer may provide feedback, comments, or suggestions about the Services to the Company (“Feedback”). If Customer provides Feedback, then the Company and its Affiliates may use that Feedback without restriction and without obligation to Customer. You acknowledge and expressly agree that any contribution of Feedback does not and will not give or grant you any right, title or interest in the Services or in any such Feedback
- 11.4.2. Performance Feedback and Ratings. The Platform includes feedback and rating tools to evaluate the performance of Customers and workspaces (“Performance Feedback”). These tools may reflect delivery timeliness, responsiveness, quality of information shared, and other criteria determined by the Platform. Performance Feedbacks are collected and published as aggregate insights or rating levels to foster transparency and continuous improvement. All feedback is subjective and reflects the opinions of the submitting party and SkyReady and PartsCollab do not moderate or endorse any particular rating and assume no liability for content submitted by Customers and its Users.
- 11.4.3. Apart from Customer submitted Performance Feedbacks; SkyReady and PartsCollab may moderate or endorse particular ratings based on the performance criteria and calculation methods subject to change by the Company.
- 11.4.4. All Feedbacks defined herein becomes the sole and exclusive property of the Company, and the Company may use and disclose Feedback in any manner and for any purpose whatsoever without further notice or compensation to you and without retention by you of any proprietary or other right or claim. You hereby assign to the Company any and all right, title and interest (including, but not limited to, any patent, copyright, trade secret, trademark, show-how, know-how, moral rights and any and all other intellectual property right) that you may have in and to any and all Feedback.

11.5. Using Brand Features Within the Services.

- 11.5.1. Using Brand Features Within the Services. The Company will display within the Services only those Customer Brand Features that Customer authorizes by uploading them into the Services. Google will display those Customer Brand Features within designated areas of the web pages displaying the Services to Customer or its Users. Customer may specify details of this use in the

Admin Console. The Company may also display Company Brand Features on such web pages to indicate that the Services are provided by the Company.

11.6. Ownership of Trademarks

The Company's name, trademarks, logo and all related names, logos, product and service names, designs and slogans are trademarks of the Company or its affiliates or licensors. Other names, logos, product and service names, designs and slogans that appear on the Services are the property of their respective owners, who may or may not be affiliated with, connected to, or sponsored by us.

11.7. Your Content

- 11.7.1. In connection with your use of the Services, you may post, upload, or submit content ("Your Content"). As between you and the Company, you retain ownership of Your Content; the Company and its licensors continue to own the Services and all software or technology used to generate any Output.
- 11.7.2. By submitting Input or other Content, you represent and warrant that you have all necessary rights, licenses, and permissions to provide such Content and to grant the rights set forth in these Terms. You are solely responsible for the accuracy, completeness, and legality of Your Content.
- 11.7.3. By uploading or submitting Your Content or Input, you grant the Company a worldwide, non-exclusive, royalty-free, transferable, and sublicensable license—effective for as long as Your Content is stored with the Company or its service providers—to access, use, host, cache, store, reproduce, transmit, display, publish, distribute, modify, and otherwise process Your Content and Input as necessary to operate, maintain, improve, and promote the Services. This includes using Your Content to update Customer records within the Websites, PartsCollab Platform, App, and any third-party systems used to provide the Services.
- 11.7.4. You grant the Company the right to use your trademark, logo, and Content in promotional campaigns and marketing materials and to identify you as a Customer.
- 11.7.5. Content you intentionally make publicly available (such as listings, inventory, or capability descriptions) is licensed to the Company on a worldwide, perpetual, irrevocable, royalty-free, sublicensable basis for display, reproduction, publication, and distribution as necessary to operate, market, or promote the Services.
- 11.7.6. To the fullest extent permitted by law, the Company may remove, screen, edit, or delete any of Your Content at any time and without notice. You represent and warrant that Your Content does not violate third-party rights and that you have all rights required to grant the licenses above.
- 11.7.7. You acknowledge that the Company does not pre-screen Customer Content, and you bear all risks associated with its use, including reliance on accuracy or completeness. The Company will not be liable for any errors, omissions, or damages arising from Customer Content.

11.8. AI-Assisted Content Processing

- 11.8.1. The Company incorporates artificial intelligence (AI) technologies to enhance data parsing, insight generation, and workflow automation. The Platform may provide recommendations, studies, summaries, dashboards, and search results based on User-uploaded content and historical data. Customers acknowledge that AI-generated outputs are suggestions only and must be reviewed, validated, and acted upon at their own discretion. AI-generated content is subject to the accuracy and liability disclaimers in Section 14.1.3.

11.9. Output and Ownership

- 11.9.1. You acknowledge that the Output is generated automatically, with AI technologies, or manually and may be based on third-party models, datasets, and tools. Subject to compliance with these Terms, you may use the Output for your internal business purposes. The Company makes no representations regarding the ownership, originality, or third-party rights in any Output. You understand that other Users may receive similar Outputs, and no exclusivity is guaranteed.

11.9.2. The Services may generate Output that is similar or identical for different Users due to the nature of generative AI. You acknowledge that no Output is guaranteed to be unique and that no exclusivity is granted. All AI-generated Output is subject to the accuracy limitations and disclaimers set forth in Section 14.1.3.

11.9.3. You acknowledge The Company shall have no responsibility or liability to you for any infringement of third-party rights arising from your use of Output. You should not rely on the Services or any Output for advice of any kind, including medical, legal, investment, financial, or other professional advice. Any Output is not a substitute for advice from a qualified professional.

11.10. Notice of Infringement – DMCA (Copyright) Policy

11.10.1. The Company respects the intellectual property rights of others and complies with the Digital Millennium Copyright Act (“DMCA”) and other applicable laws. It is our policy to respond to notices of alleged copyright infringement and, where appropriate, to disable or terminate the Accounts of repeat infringers.

11.10.2. If you believe that any content on the Services infringes your copyright, you may submit a DMCA notice by providing our Copyright Agent with the following information in writing (see 17 U.S.C. § 512(c)(3)):

11.10.2.1. A physical or electronic signature of the person authorized to act on behalf of the copyright owner;

11.10.2.2. Identification of the copyrighted work claimed to have been infringed, or, if multiple works are covered by the notice, a representative list of such works;

11.10.2.3. Identification of the material that is claimed to be infringing, and information reasonably sufficient to permit the Company to locate the material (e.g., URL or screenshot);

11.10.2.4. Information reasonably sufficient to permit the Company to contact you, including your name, address, telephone number, and e-mail address;

11.10.2.5. A statement that you have a good-faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and

11.10.2.6. A statement that the information provided in the notice is accurate, and under penalty of perjury, that you are the copyright owner or are authorized to act on behalf of the owner of the copyright.

11.11. Notices of copyright infringement claims should be sent by mail to: Address, Ankara, Türkiye; or by e-mail to info@skyready.ai. It is our policy, in appropriate circumstances and at our discretion, to disable or terminate the accounts of Users who repeatedly infringe copyrights or intellectual property rights of others.

11.12. A user of the Services who has uploaded or posted materials identified as infringing as described above may supply a counter-notification pursuant to sections 512(g)(2) and (3) of the DMCA. When we receive a counter-notification, we may reinstate the posts or material in question, in our sole discretion. To file a counter-notification with us, you must provide a written communication (by fax or regular mail or by email) that sets forth all of the items required by sections 512(g)(2) and (3) of the DMCA. Please note that you will be liable for damages if you materially misrepresent that content or an activity is not infringing the copyrights of others.

12. THIRD-PARTY SERVICES AND MATERIALS

12.1. Use of Third-Party Materials in the Services

12.1.1. Certain Services may display, include, or make available content, data, information, applications, or materials from third parties (“Third-Party Materials”), including links to third-party websites or resources.

12.1.2. Third-Party Materials include the open source software or other third-party software, such as third-party large language models, that are included in the artificial intelligence and machine

learning models you access or use through the Services. By using the Services, you acknowledge and agree that the Company is not responsible for examining or evaluating the content, accuracy, completeness, availability, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect of such Third-Party Materials or websites.

12.1.3. The Company does not warrant, endorse, control, or assume any liability or responsibility for any third-party services, Third-Party Materials, third-party websites, or any other materials, products, or services of third parties. All such materials and links are provided solely as a convenience to you, and your use of them is entirely at your own risk. You acknowledge and agree that the Company is not responsible for, and will not be liable for, any damage or loss arising from your use of or reliance on any third-party materials, websites, or services.

12.1.4. The Company is not responsible for, and assumes no liability arising from, any Third-Party Materials, integrations, or external services you access or use through the Services. Your use of such third-party products or services is at your sole risk..

13. TRANSACTIONAL INFORMATION

13.1. The Company may have access to information exchanged between Customers through the Services, including RFQs, quotes, proposals, inventory lists, capability statements, messages, delivery terms, Prices, or other commercial details ("Transactional Information"). The Company will keep such information confidential and will process any personal data contained therein in accordance with the Privacy Policy.

13.2. The Company does not verify, validate, or guarantee the accuracy, completeness, legality, or reliability of any Transactional Information, and assumes no liability for any errors, omissions, misuse, or decisions made based on such information, as further outlined in the disclaimers and limitations of liability in Section 14.

14. DISCLAIMERS, LIMITATIONS OF LIABILITY AND INDEMNIFICATION

14.1. Disclaimers

14.1.1. General Disclaimer ("As Is" / "As Available")

Your access to and use of the Services are at your sole risk. The Services, including any Offerings, Outputs, or Third-Party Materials, are provided on an "as is" and "as available" basis. To the maximum extent permitted by applicable law, the Company and its affiliates, officers, directors, employees, agents, partners, and licensors disclaim all warranties and conditions, whether express, implied, statutory, or otherwise, including but not limited to implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement.

14.1.2. No Warranty Regarding Performance or Availability

14.1.2.1. The Company makes no warranty or representation and disclaims all responsibility and liability for: (a) the completeness, accuracy, availability, timeliness, security, or reliability of the Services; (b) any harm to your computer system, loss of data, or other harm resulting from your access to or use of the Services; (c) the operation or compatibility of the Services with any system, device, or application; (d) whether the Services will meet your requirements or be available on an uninterrupted, secure, or error-free basis; and (e) the deletion of, or failure to store or transmit, Your Content or other communications.

The Services may be inaccessible or inoperable at times due to maintenance, repairs, equipment malfunctions, network attacks, or circumstances beyond the Company's reasonable control. No advice or information obtained from the Company or through the Services creates any warranty not expressly stated in these Terms.

14.1.2.2. Your access to and use of the Services may be interrupted from time to time due to maintenance, updates, repairs, equipment malfunctions, actions taken by the Company at its discretion, or disruptions in third-party systems or third-party content.

14.1.2.3. The Services may experience delays, omissions, interruptions, or other performance issues due to factors inherent in Internet-based systems.

14.1.3. AI, Data Accuracy, and Customer Responsibilities

Customer acknowledges that results, metrics, and insights generated through the Services—including AI-assisted Outputs—depend on the completeness and accuracy of the data provided by the Customer and on the extent to which transactions are conducted within the Platform.

The Company makes no representations or warranties, express or implied, regarding the accuracy, completeness, reliability, suitability, or quality of any data, content, or information uploaded, submitted, displayed, generated, or processed through the Platform, including any AI-assisted Output. All such data is provided strictly on an “as is” basis without warranty of any kind.

The Customer is solely responsible for reviewing, verifying, correcting, uploading, maintaining, and ensuring the accuracy, legality, and integrity of all data and information it submits or uses.

To the fullest extent permitted by law, the Company expressly disclaims all liability for any errors, omissions, inaccuracies, corruption, misclassification, or unreliability in such data, whether originating from the Customer, third parties, automated processes, integrations, or from the Company's own systems.

14.1.4. No Responsibility for Customer Content or Third-Party Conduct

The Company assumes no responsibility and shall have no liability for any content that you, another Customer, User, or a third party creates, uploads, posts, sends, receives, or stores on or through the Services, including any Output. You understand and agree that you may be exposed to content that is offensive, illegal, misleading, inaccurate, or otherwise inappropriate, and the Company will not be responsible for such content.

14.1.5. Internet Transmission Risks

You acknowledge that the Internet is an inherently insecure medium and that data transmission over the Internet is subject to potential loss, interception, alteration, delays, or errors. To the extent permitted by law, the Company shall not be liable for any damage or cost arising from such issues.

14.1.6. No Fiduciary Duty

While the Company uses commercially reasonable measures to safeguard information in accordance with the Privacy Policy, no information provided through the Services shall create any fiduciary duty or special obligation on the part of the Company, nor shall the Company be liable for inadvertent disclosures except where required by applicable law.

14.1.7. Jurisdictional Limitations

Certain jurisdictions, including Türkiye, do not permit limitations on implied warranties or certain exclusions of liability. If such laws apply to you, some disclaimers may not apply, but will apply to the maximum extent permitted.

14.2. Disclaimer of Warranties

14.2.1. Scope of Warranty Disclaimer

The Services are provided strictly on an “as is” and “as available” basis. To the fullest extent permitted under applicable law, the Company expressly disclaims all warranties, representations, and conditions of any kind—whether express, implied, statutory, or otherwise - including, without limitation, warranties of merchantability, fitness for a particular purpose, non-infringement, and any warranties arising from course of dealing, course of performance, or usage of trade.

14.2.2. No Warranty of Performance or Error-Free Operation

The Company does not warrant that the Services will meet your requirements; operate without interruption, errors, defects, or harmful components; or operate in combination with any particular systems, devices, or applications. You agree that your use of the Services is at your sole risk.

14.3. Acknowledgment

Each party acknowledges and agrees that the warranty disclaimers and limitations of liability in these Terms are fundamental elements of the basis of the bargain between the parties, have been reflected in the consideration exchanged, and are essential to the decision to enter into these Terms.

14.4. Limitations of Liability

TO THE EXTENT NOT PROHIBITED BY LAW, YOU AGREE THAT IN NO EVENT WILL THE COMPANY BE LIABLE FOR ANY INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES FOR PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, LOSS OF GOODWILL, LOSS OF USE, DATA, PROFITS, BUSINESS INTERRUPTION, UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA, STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON THE SERVICES, OR ANY OTHER DAMAGES OR LOSSES ARISING OUT OF OR RELATED TO YOUR USE OR INABILITY TO USE THE SERVICES OR ANY OUTPUT, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE), EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO EVENT WILL THE COMPANY BE LIABLE FOR ANY CLAIM, DEMAND, OR DAMAGES WHATSOEVER RESULTING FROM OR ARISING OUT OF OR IN CONNECTION WITH THESE TERMS, THE SERVICES, ANY OUTPUT, OR THE DELIVERY, USE, OR PERFORMANCE OF THE SERVICES OR OUTPUT.

THE COMPANY'S TOTAL LIABILITY TO YOU FOR ANY DAMAGES FINALLY AWARDED WILL NOT EXCEED THE GREATER OF (A) ONE HUNDRED DOLLARS (USD \$100), OR (B) THE AMOUNT YOU PAID THE COMPANY, IF ANY, DURING THE SIX (6) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM, UNLESS A HIGHER LIMIT IS REQUIRED BY APPLICABLE LAW.

IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SERVICES OR WITH THESE TERMS, YOUR SOLE AND EXCLUSIVE REMEDY IS TO STOP USING THE SERVICES.

THE FOREGOING LIMITATIONS APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

14.5. Beta Offerings and Beta Services – Limitations of Use

14.5.1. Beta Status of Features or Services.

From time to time, and at our sole discretion, certain features, functionalities, or portions of the Services — or in some cases the Services as a whole — may be provided in a test or beta version ("Beta Offerings"). You acknowledge that any Beta Offering constitutes a work in progress and may not be fully implemented, refined, or free of issues.

14.5.2. Voluntary Use and Risks.

Use of any Beta Offering is entirely voluntary and is provided on an "as is" basis. Beta Offerings may contain errors, defects, bugs, or inaccuracies that could cause failures, corruption, or loss of data from any connected device. You acknowledge and agree that all use of Beta Offerings is at your sole risk.

14.5.3. Data Impact and Rollback Limitations.

By using a Beta Offering, you understand that your content or data may be altered such that you may be unable to revert to a prior non-beta version of the same or similar feature. If any rollback is possible, data created or modified within the Beta Offering may not be restorable to the non-beta version.

14.5.4. Confidentiality of Closed Betas.

If any Beta Offering is provided on a closed, restricted, or confidential basis, we will notify you accordingly. For such Beta Offerings, you agree not to disclose, display, publish, transfer, or otherwise make available any Beta Offering or related information without our prior written consent.

14.6. Indemnification

14.6.1. Customer shall indemnify, defend, and hold the Company, its affiliates, shareholders, officers, employees, agents, and representatives harmless from and against any and all third-party claims, penalties, damages, losses, costs, taxes, liabilities, and expenses (including without limitation attorneys' fees and legal costs) arising out of or relating to, including without limitation:

- (a) Customer's breach of these Terms or any policy, guideline, community guideline, or agreement referenced herein or posted on the Website;
- (b) Customer's violation of any applicable law or regulation, including export-control or sanctions laws, or any failure to obtain required export licenses;
- (c) Customer's inaccurate classification or misidentification of Goods, data, or materials;
- (d) Customer's Content, data, listings, submissions, or communications through the Services;
- (e) Customer's misuse of the Services or any Output;
- (f) Customer's negligence, fraud, or willful misconduct;
- (g) Customer's violation of any rights of any third party;
- (h) any actions or omissions of any Customer or User acting under Customer's Account.

14.6.2. If Customer is obligated to indemnify the Company under this Section, the Company shall have the sole right, in its discretion, to control the defense or settlement of any claim and to determine whether to settle, and on what terms. Customer agrees to fully cooperate with the Company in the defense or settlement of such claim, including providing all necessary documents, access, and assistance.

14.6.3. For purposes of this Section 14.6, "Indemnified Liabilities" include, without limitation, any damages, losses, liabilities, penalties, fines, judgments, settlement amounts (to the extent approved by the indemnifying party), costs, and expenses (including reasonable attorneys' fees and legal costs) arising out of or related to any third-party claim subject to indemnification under this Agreement, regardless of the theory of liability.

15. COMPLAINTS, INFORMAL DISPUTE RESOLUTION (ARBITRATION) AND GOVERNING LAW

15.1. Complaints

If you have any complaints regarding the Services, you must submit them to info@skyready.ai before initiating any formal dispute process. The Company will make commercially reasonable efforts to resolve the matter informally and in good faith. If the complaint cannot be resolved amicably, it may proceed as a dispute under Section 15.2.

15.2. Informal Dispute Resolution

15.2.1. You and the Company agree that in the event of any dispute, either party will first contact the other party and make a good faith sustained effort to resolve the dispute before resorting to more formal means of resolution, including without limitation, any court action, after first allowing the receiving party sixty (60) days in which to respond. Both you and the Company agree that this dispute resolution procedure is a condition precedent which must be satisfied before initiating any arbitration against the other party.

15.2.2. A Notice of Dispute must include: (a) your full name, contact information, and email address associated with your Account; (b) a description of the dispute; and (c) the specific relief sought.

15.2.3. Either party may request a settlement meeting during sixty (60) day period, to be held via phone or videoconference.

15.3. Arbitration Agreement and Class Action Waiver

15.3.1. If any dispute ("Dispute") is not resolved through our informal resolution process, it will be finally and bindingly resolved through arbitration under the laws of Türkiye.

15.3.2. All Disputes will be handled by the Istanbul Arbitration Centre (ISTAC) in accordance with the ISTAC Arbitration Rules in force at the time of the request. The arbitration will be conducted by a single arbitrator. The seat of arbitration will be Ankara, and the language of the proceedings will be Turkish, unless the parties agree otherwise.

15.3.3. The arbitrator will apply Turkish substantive law and relevant time-limitation rules. The arbitral award will be final and binding, and may be enforced through any competent court.

15.3.4. CLASS ACTION WAIVER

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, YOU AND THE COMPANY AGREE THAT ANY DISPUTE, CLAIM, OR CONTROVERSY SHALL BE BROUGHT AND RESOLVED ONLY ON AN INDIVIDUAL BASIS. NEITHER YOU NOR THE COMPANY MAY ACT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, CONSOLIDATED, GROUP, OR REPRESENTATIVE ACTION.

YOU AND THE COMPANY EXPRESSLY WAIVE ANY RIGHT TO INITIATE OR PARTICIPATE IN ANY CLASS ACTION, COLLECTIVE ACTION, PRIVATE ATTORNEY-GENERAL ACTION, MULTIPLE-PLAINTIFF ACTION, OR ANY OTHER REPRESENTATIVE PROCEEDING.

THE ARBITRATOR SHALL HAVE NO AUTHORITY TO:

(A) CONSOLIDATE CLAIMS;

(B) CONDUCT A CLASS, COLLECTIVE, OR REPRESENTATIVE ARBITRATION;

(C) AGGREGATE CLAIMS OF MULTIPLE PARTIES; OR

(D) ISSUE ANY AWARD TO ANY PERSON OTHER THAN THE INDIVIDUAL PARTY TO THE ARBITRATION.

EXCEPT AS REQUIRED BY APPLICABLE LAW FOR NON-WAIVABLE PUBLIC INJUNCTIVE RELIEF, NO FORM OF CLASS OR REPRESENTATIVE PROCEEDING IS PERMITTED IN ANY FORUM.

IF ANY PART OF THIS CLASS ACTION WAIVER IS FOUND UNENFORCEABLE, THAT PORTION SHALL BE SEVERED TO THE MINIMUM EXTENT NECESSARY, AND THE REMAINDER OF THIS WAIVER SHALL CONTINUE IN FULL FORCE. UNDER NO CIRCUMSTANCES SHALL ANY DISPUTE PROCEED ON A CLASS, COLLECTIVE, OR REPRESENTATIVE BASIS IN COURT OR IN ARBITRATION.

15.4. Exceptions

Notwithstanding the foregoing, you and the Company agree that the following types of disputes will be resolved in a court of proper jurisdiction:

Claims within the jurisdiction of a small claims court consistent with the jurisdictional and dollar limits that may apply, as long as it is brought and maintained as an individual dispute and not as a class, representative, or consolidated action or proceeding;

Claims where the sole form of relief sought is injunctive relief (including public injunctive relief); or intellectual property Claims.

15.5. Costs of Arbitration

- 15.5.1. The costs of the arbitration, such as filing fees, administrative fees, and the arbitrator's fees, will be handled according to the ISTAC Arbitration Rules in effect at the time of the dispute.
- 15.5.2. Unless the arbitrator decides otherwise, each party is responsible for its own legal fees and expenses, while the arbitration costs are advanced or paid as required by ISTAC Rules. However, if the arbitrator determines that you would be placed under an unreasonable financial burden by paying your share of the required arbitration costs, the Company may cover the portion of such costs that the arbitrator deems necessary.
- 15.5.3. The arbitrator may also decide on the allocation or reimbursement of fees and expenses in accordance with Turkish law, including cases where one party acts in bad faith or abuses its rights.
- 15.5.4. Any rulings related to costs, payments, or reimbursements may be made by the arbitrator at any stage of the proceedings, upon request of either party submitted within 30 days of the relevant decision.

15.6. Opt-Out

- 15.6.1. You may choose to opt out of the arbitration clause in these Terms. To do so, you must send a written notice of your decision to info@skyready.ai or to the postal address provided in the "How to Contact Us" section of these Terms.
- 15.6.2. Your opt-out notice must be received within 30 days of your first registration or acceptance of these Terms. If the Company does not receive your notice within this period, you will be considered to have agreed to the arbitration provisions.
- 15.6.3. In the event you validly opt out of the arbitration provisions, the Company shall likewise not be bound by them. For the avoidance of doubt, opting out of arbitration shall not permit or enable the initiation or participation in any collective, representative, or group proceedings; all claims must continue to be brought strictly on an individual basis.

16. CUSTOMER CONTENT AND COMMERCIAL INTERACTIONS

- 16.1. The Platform allows Customers to communicate, share their Content and Listings, request quotations, and exchange information regarding goods or services offered directly by other Customers. The Platform does not sell, supply, procure, ship, or broker any goods or services offered by Customers.
- 16.2. All commercial transactions, quotations, negotiations, or agreements arising from Listings occur solely between the participating Customers. The Company is not a party to any such transaction and does not verify, endorse, guarantee, or assume responsibility for the quality, legality, price, delivery, payment, performance, or fulfillment of any goods or services. For clarity, the Company is solely the provider of the App and Platform and is not the seller, supplier, broker, agent, or guarantor of any goods, services, or Listings posted by Customers.
- The Company does not take title to, inspect, validate, certify, or guarantee the condition, airworthiness, traceability, documentation, regulatory compliance, or authenticity of any goods or services exchanged between Customers.
- 16.3. The Company does not process or handle payments between Customers. All payment arrangements, refunds, cancellations, returns, disputes, and communications relating to commercial transactions are the sole responsibility of the transacting parties.
- 16.4. To the maximum extent permitted by applicable law, you release the Company from any claims, demands, or damages arising out of or related to disputes between Customers or any third parties regarding goods, services, or commercial dealings.

17. TERMINATION OF LICENSE, ACCOUNT, AND ACCESS TO SERVICES

- 17.1. Term and Termination

17.2. These Terms commence on the Effective Date and remain in effect until terminated in accordance with this Section ("Term").

17.3. Termination by the Company

17.3.1. If you breach any provision of these Terms, all licenses granted by the Company will terminate automatically. The Company may also terminate your Account in accordance with the suspension and enforcement rules set out in Section 7. Suspension actions, where applicable, will follow the procedures in Section 7.

17.3.2. If the Company deletes your Account for any suspected breach of these Terms, you are prohibited from re-registering for the Services under a different name, identity, email address, legal entity, or any other method intended to circumvent such termination. In the event of Account deletion for any reason, the Company may, but is not obligated to, delete any of your Content, and the Company shall not be responsible for the failure to delete or for the deletion of your Content.

17.3.3. You acknowledge and agree that the Company will not be liable to you or any third party for any suspension, termination, deletion, loss, or failure to store any Content or Account data.

17.3.4. All sections which by their nature should survive the termination of these Terms shall continue in full force and effect notwithstanding any termination of these Terms by the Company or by you. Termination will not limit any of the Company's other rights or remedies at law or in equity.

17.4. Termination by Customer

17.4.1. You may terminate your use of the Services at any time by deleting your Account through the available account-management settings or by submitting a written request to info@skyready.ai.

17.4.2. Account deletion is permanent and results in the loss of access to all associated data, Content, and features.

17.4.3. Unless otherwise required by applicable law or expressly stated in an Order Form, no refunds, credits, or proration will be issued for any fees or payments already made for the Services, including any unused portion of a subscription term.

17.4.4. Termination by you does not relieve you of any outstanding payment obligations accrued prior to the effective date of termination.

17.5. Survival

The termination of your Account or these Terms, for any reason, will not affect any provisions that by their nature are intended to survive termination. Without limitation, the following Sections shall survive and remain in full force and effect:

Payment Obligations, Intellectual Property, Your Content Licenses, Confidentiality, Restrictions, Disclaimers, Limitations of Liability, Indemnification, Arbitration and Class Action Waiver, Governing Law, Notices, and Survival itself.

18. ADDITIONAL PROVISIONS

18.1. Platform Messages, Emails, SMS Messaging and Phone Calls

Certain portions of the Services may allow us to contact you via Platform messages, emails, telephone, or text messages. You agree that the Company may contact you via Platform messages, emails, telephone calls, or text messages (including by an automatic telephone dialing system) at any of the phone numbers provided by you or on your behalf in connection with your use of the Services, including for marketing purposes. You understand that you are not required to provide this consent as a condition of purchasing any Offerings, Listings, or Services. You also understand that you may opt out of receiving text messages from us at any time. If you do not choose to opt out, we may contact you as outlined in our Privacy Policy.

18.2. Updating These Terms.

We may modify these Terms from time to time in which case we will update the “Last Revised” date at the top of these Terms. If we make changes that are material, we will use reasonable efforts to attempt to notify you, such as by Platform message, e-mail or by placing a prominent notice on the first page of the Websites. However, it is your sole responsibility to review these Terms from time to time to view any such changes. The updated Terms will be effective as of the time of posting, or such later date as may be specified in the updated Terms. Your continued access or use of the Services after the modifications have become effective will be deemed your acceptance of the modified Terms. No amendment shall apply to a dispute for which an arbitration has been initiated prior to the change in Terms.

18.3. Injunctive Relief

You agree that a breach of these Terms will cause irreparable injury to the Company for which monetary damages would not be an adequate remedy and the Company shall be entitled to equitable relief in addition to any remedies it may have hereunder or at law without a bond, other security or proof of damages.

18.4. Export Laws

Customer’s use of the Services is subject to all applicable export-control and sanctions regulations. Customer acknowledges and agrees that its export-control obligations are set out in Section 5.18 (Export Control Compliance), which governs in full. Customer represents and warrants that it is not located in, and will not use the Services from, any jurisdiction or with any party where such use is prohibited under applicable export-control or sanctions laws. Nothing in this Section limits or modifies the detailed obligations in Section 5.15, which shall control in the event of any conflict.

18.5. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the Republic of Türkiye, without regard to its conflict-of-law principles. Any dispute, controversy, or claim arising out of or relating to these Terms or the Services shall be resolved exclusively in accordance with Section 15 (Arbitration).

For any matters that are legally non-arbitrable under applicable law, jurisdiction and venue shall lie exclusively with the courts of Ankara, Türkiye.

18.6. Miscellaneous

If any provision of these Terms is found to be unlawful, void, or unenforceable, that provision shall be deemed severable and shall not affect the validity or enforceability of the remaining provisions.

These Terms and the licenses granted hereunder may be assigned by the Company, but may not be assigned by you without the Company’s prior written consent.

No waiver of any breach or default shall be deemed a waiver of any subsequent breach or default.

Section headings are for convenience only and have no legal effect.

The Services are operated in Türkiye. If you access the Services from outside Türkiye, you do so at your own initiative and are responsible for compliance with applicable local laws.

You and the Company agree that the United Nations Convention on Contracts for the International Sale of Goods does not apply to these Terms.

18.7. Notices and Communications

All notices, disclosures, and communications from the Company may be provided electronically, including through the Platform interface, email, or other contact methods associated with your Account. You agree that such communications satisfy any legal notice requirements and will be deemed received when sent. You are responsible for keeping your contact information accurate and up to date.

18.8. How to Contact Us

You may contact us regarding the Services or these Terms at: Address, Ankara, Türkiye by phone at +90(850)3088288 or by e-mail at info@skyready.ai.

18.9. Interpretation

Headings in these Terms are for convenience only and do not affect interpretation. References to

“including” or “includes” mean “including without limitation.” Any ambiguities in these Terms shall not be construed against the Company as the drafting party. In the event of conflict between these Terms and any Service-Specific Terms, the Service-Specific Terms will govern to the extent of the conflict.

Term	Definition
Account	Means the Customer's registered profile used to access and utilize the Services, together with all associated credentials, permissions, settings, data, workspaces, and activities performed under that profile under this Agreement.
Additional Products	Products, services, or applications offered by the Company or its affiliates that are not incorporated into the Services but may be accessible for use in conjunction with the Services.
Additional Product Terms	Means any supplemental terms, conditions, policies, or service-specific provisions applicable to certain features, products, or services, which may be presented to you through the Platform, an Order Form, or other written notice from the Company from time to time.
Workspace Administrator Account	A type of user account that the Customer (or authorized representative) may use to administer the Services.
Workspace Administrator	Customer-designated personnel who administer the Services to Users on the Customer's behalf, and who may access, monitor, use, modify, withhold, or disclose Customer Data and User Accounts.
Affiliate	Any entity that directly or indirectly Controls, is Controlled by, or is under common Control with a party.
Anti-Bribery Laws	All applicable anti-bribery and anti-corruption laws, including but not limited to the U.S. Foreign Corrupt Practices Act and the UK Bribery Act 2010.
AUR (Acceptable Use Requirements)	AUR" means the Acceptable Use Requirements set forth in Section 7 of these Terms, which govern permitted and prohibited uses of the Services. Violations of the AUR constitute a material breach of this Agreement.
Brand Features	Trade names, trademarks, service marks, logos, domain names, and other distinctive brand features of each party.
Buyer	Means a Customer or User who uses the Services to request quotations, source, negotiate, or purchase goods or services from another Customer through Listings, RFQs, or other interactions facilitated by the Platform.
Cloud Data Processing Addendum	Any data processing terms that may be made available by the Company in the future, if applicable.
Confidential Information	Information one party discloses to the other that is marked as confidential or would reasonably be considered confidential. Customer Data is deemed Confidential Information of the Customer.

Term	Definition
Control	Control of more than 50% of the voting rights or equity interests of a party.
Customer Data	Data submitted, uploaded, parsed, stored, sent, or received via the Services by the Customer or its Users.
Customer's Subscription Term	The period during which the Customer is entitled to access and use the Services under a paid subscription plan.
Domain Name	The domain name specified by the Customer for use with the Services.
EASA	European Union Aviation Safety Agency
Users	Individuals permitted by the Customer to use the Services and managed by an Administrator, which may include employees, contractors, or other authorized representatives.
User Account	An account established by the Customer through the Services in order for a User to use the Services.
Export Control Laws	All applicable export control and trade compliance laws and regulations, including the U.S. Export Administration Regulations, OFAC sanctions, and the International Traffic in Arms Regulations.
FAA	Federal Aviation Administration
Fees	Charges payable by the Customer for the Services or other paid offerings or listings, as calculated in accordance with the applicable Prices and Order Form, plus any applicable Taxes.
High Risk Activities	Activities where the use or failure of the Services could reasonably lead to death, personal injury, or serious environmental or property damage (including air traffic control, life support systems, or weaponry).
"including"	Means "including but not limited to."
Indemnified Liabilities	Settlement amounts approved by the indemnifying party, and damages or costs finally awarded by a court of competent jurisdiction.
Intellectual Property Rights	All patent rights, copyrights, trademarks, trade secrets, design rights, database rights, domain name rights, and other intellectual property rights worldwide.
Liability	Any liability under contract, tort (including negligence), or otherwise, regardless of foreseeability.
Material Updates	Any updates to the Services or the Terms that substantially affects the Customer's rights, obligations, or ability to use the Services, including changes to core functionality, Prices, data usage practices, or legal terms.

Term	Definition
Notification Email Address	The primary email address(es) designated by the Customer for notices under this Agreement.
Order Form	An order form executed by the Customer or completed online specifying the Services provided under this Agreement.
Order Term	The period beginning on the Services Start Date or renewal date and continuing as specified in the Order Form, unless terminated earlier in accordance with this Agreement.
Platform	All the Websites and applications operated and offered by the Company including www.skyready.ai and www.partscollab.com , and its associated mobile application, and any content, tools, dashboards, features, and functionalities.
Prices	The then-current applicable prices for the Services as published by the Company, unless otherwise agreed in writing.
Seller	Means a Customer or User who uses the Services to list, offer, quote, sell, or otherwise provide goods or services to other Customers through Listings, RFQs, or related Platform features.
Services	All the Services provided under this Agreement.
Services Start Date	The start date set forth in the Order Form or, if none, the date the Company first makes the Services available to the Customer.
Suspend / Suspension	Disabling access to or use of the Services, or components of the Services.
Taxes	All government-imposed taxes, excluding those based on the Company's net income, net worth, or property value.
TC	Transport Canada
Term	The period during which these Terms are in effect, beginning on the Effective Date and continuing until terminated in accordance with Section 16.
Third-Party Offerings	Third-party services, software, or products not incorporated into the Services.
URL Terms	Means any additional terms or policies expressly incorporated by reference into these Terms, if and when made available by the Company.